

## **Cleaning & maintenance**

It is very important that the correct Care System is used for the floor.

We recommend light cleaning every 1 – 2 weeks and a thorough cleaning 3 – 4 times per year.

When customers are encouraged to clean their floors properly and thoroughly they will become repeat customers, as they will need to replenish their Care System kits every couple of months.

Our Care Systems contain no chemicals or bleaches, and are intended to nourish the floor.

It is very important to let your customer know that they must not use generic household cleaners on their floor as it may strip the finish.

## **Lacquered & hardened oil finishes**

Please use Care System 1

There are various different types of surface finishes including such as hardened oil, satin lacquer and matt lacquer. The main feature of these finishes is that the finish sits on top of the surface of the wood and creates a wear layer for you to walk on.

Floors with these finished can be cleaned using Care System 1, which contains Careline Easy Clean and Careline Polish.

To restore worn and tired surfaces use Careline De-Wax to remove the old layers of wax or polish and then use Intensive Maintenance Polish (Matt or Gloss) to restore the floor and leave a hard wearing anti-slip surface.

## **Restoration oil finish**

Please use Care System 2

Restoration oil uses clear, natural oils which are absorbed into the wood to nourish it.

All restoration oiled floors need to be lightly sanded and require an additional coat of oil after installation.

A coat of natural oil preserver can be added after this to create a harder wearing, more water repellent surface.

They can be cleaned using Care System 2, which contains Careline Softclean for regular cleaning and Careline Intensive Clean to remove tougher dirt.

Careline Oil Replenish is used to refresh worn and tired looking surfaces of restoration oiled floors.